AGENDA ITEM
CA25

AGENDA PLACEMENT FORM

Send to: ccagenda@johnsoncountytx.org

Date: 8/18/2026

Meeting Date: 9/14/2026

Submitted By: Commissioner Mike White

Department: Precinct 3

Signature of Elected Official/Department Head:

Court Decision:
This section to be completed by County Judge's Office

Johnson County APPROVED Commissioners Court

9.14.2026

Description:

Consideration and Approve Maintenance Agreement, between SynTech Systems and Johnson County for Maintenance of Fuel System Software and Updates with authorization for County Judge to Sign-Precinct 3

(May attach additional sheets if necessary)

Person to Present: Mike White

(Presenter must be present for the item unless the item is on the Consent Agenda)

Supporting Documentation: (check one) ☑ PUBLIC ☐ CONFIDENTIAL

(PUBLIC documentation may be made available to the public prior to the Meeting)

Estimated Length of Presentation: 5 minutes

Session Requested: (check one)

☐ Action Item ☑ Consent ☐ Workshop ☐ Executive ☐ Public Announcement

Check All Departments That Have Been Notified:

☑ County Attorney ☐ IT ☐ Purchasing ☐ Auditor

☐ Personnel ☐ Development Services ☐ Facilities Management

Other Department/Official (list) _____

Please List All External Persons Who Need a Copy of Signed Documents In Your Submission Email

Approved in CC on 9/11/2023

Syntech Systems, Inc.
Toll Free 800.888.9136 | Phone 850.878.2558
100 Four Points Way, Tallahassee, FL 32305
MYFUELMASTER.COM

FUELMASTER® Fuel Management System
Limited Maintenance Agreement

The FUELMASTER® Fuel Management Systems Extended Maintenance Agreement is made and entered by SYN-TECH SYSTEMS, INCORPORATED, (STS), a Florida Corporation having a principal place of business at 100 Four Points Way, Tallahassee, Florida 32305 and:

Johnson County – Precinct 3

This initial term of this agreement shall commence as of **10/01/2026** and shall continue for a term expiring **09/30/2027,** at which time the services will be automatically renewed unless otherwise directed by the customer. The Customer will have the option to accept or terminate the services when invoiced.

The FUELMASTER® Maintenance Agreement provides a means of extending the normal one-year warranty that all FUELMASTER® customers receive. Limited Maintenance provides unlimited telephone support labor for all FUELMASTER® components, both software and hardware, free updates for the software/firmware, upon request, and a 10% discount on replacement parts. Support hours are 8:00 AM - 8:00 PM EST., Monday through Friday, excluding New Year's Day, Memorial Day, Fourth of July, Labor Day, Veteran's Day, Thanksgiving Day, the day after Thanksgiving, Christmas Eve, and Christmas Day.

Maintenance Level	FMU/Serial Number	Cost
Limited	FMU2500 S/N 10452	$600.00
Total		**$600.00**

MULTIPLE YEARS OF MAINTENANCE MAY BE PURCHASED AT THE CURRENT RATE, BUT ALL YEARS MUST BE PURCHASED IN ADVANCE WITH ONE PAYMENT.

Syn-Tech Systems, Inc. will provide at no additional charge Certificates of Insurance naming your company as a Certificate Holder.

Syn-tech Systems, Inc. recognizes the confidentiality of each customer's software and database information, and will not disclose this information to any third party. Payment Industries Standards certify Syn-tech Systems, Inc. to PA-DSS requirements and all data must be securely maintained.

Organizations under maintenance contracts are provided a toll-free number and have access to FUELMASTER® technicians to assist in FUELMASTER® operations and diagnostics.

Software updates will be provided free of charge upon request. The customer can decide whether he prefers to maintain his current system or update to the new software/firmware. This agreement does not cover changes in hardware.

Under the terms of this agreement, FUELMASTER® technicians will telephonically diagnose problems with the assistance of the customer to determine warrantable conditions and problem solutions. Syn-Tech will provide a 10% discount to replace all defective parts and provide telephonic assistance to the customer to install replacement parts to allow the unit to be repaired as expeditiously as possible. Please note that FUELMASTER® was designed modularly to provide an easy and rapid parts exchange, even by non-technical personnel. Other fuel management systems are not designed this way and consequently do not offer warranties comparable to FUELMASTER®. This agreement does not cover site visits by FUELMASTER® technicians for repair.

Please note that damage resulting from acts of God, user abuse, accidents, faulty installation, or operation is not covered under the warranty. This warranty specifically excludes any indirect, special, or consequential damages to include, but not limited to, loss of product, profit, or litigation fees.

THIS SPACE LEFT BLANK INTENTIONALLY

The parties of Syn-tech Systems, INC. and **Johnson County – Precinct 3** deem this agreement to be executed by their duly authorized representatives on the Agreement date.

SYN-TECH SYSTEMS, INCORPORATED:

(Signature) (Date)

Taylor Fenior 08/18/2026

(Name)

Taylor Fenior

(Title)

Marketing Operations Manager

CUSTOMER:

(Signature) (Date)

9-14-26

(Name)

Christopher Boedeker

(Title)

County Judge